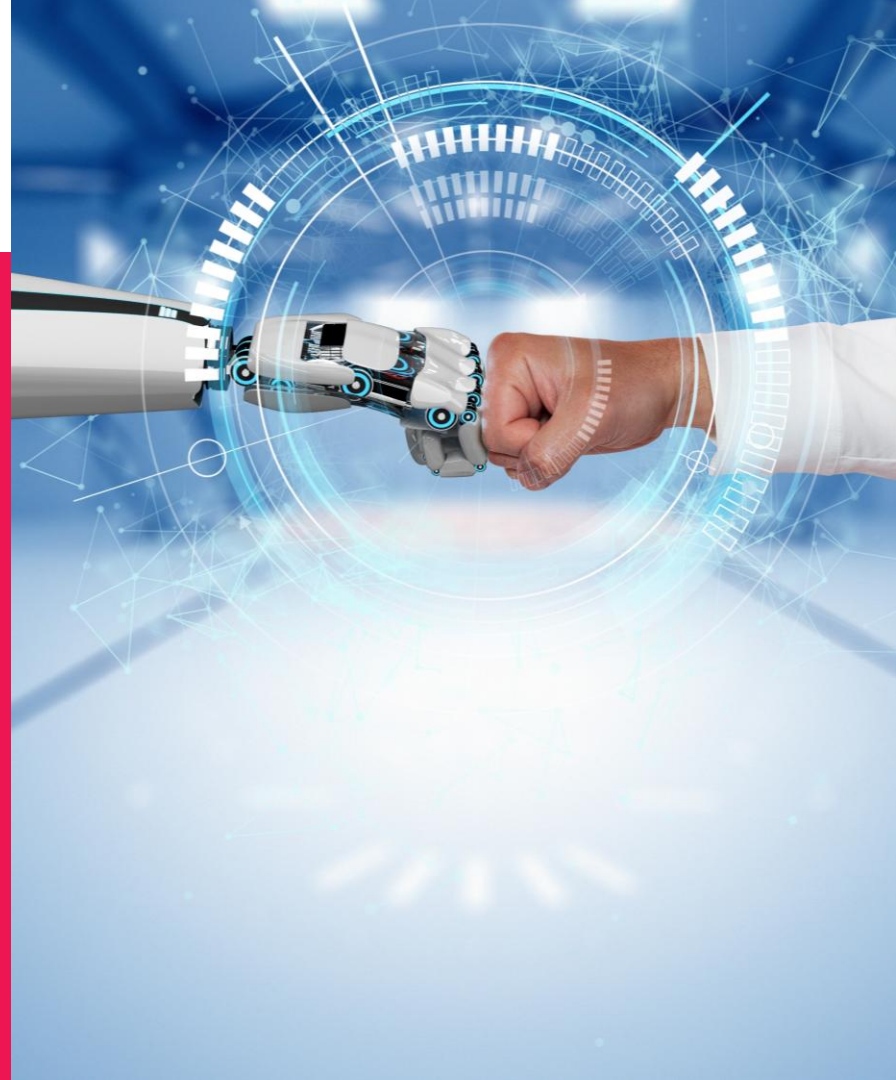




Notifications & Observations

ADITO Software GmbH

From version 2025.4.0 | April 2025





Screenshots

The UX design of ADITO is continuously optimised for you. Therefore, there may be deviations in the screenshots.



Agenda



Notification

- [Overview](#)
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Observation

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- [Activating observation with email notification](#)
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- Examples
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 - [Notifications of new tasks/tickets](#)
 - [Notification of the completion of delegated tasks](#)
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Notifications



Notifications



"Overview"

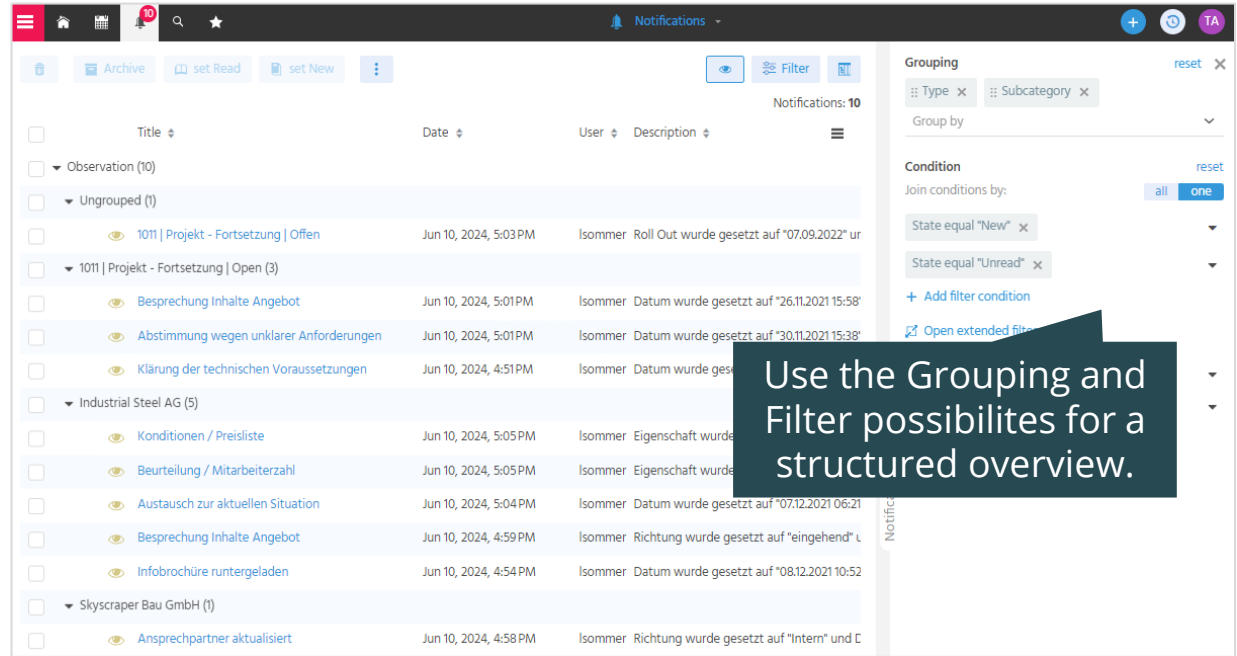
- You will be actively notified by the system through notifications.
- Notifications provide information about observations, calls, appointment reminders or system notifications, e.g. downloads or send status of a bulk mail.
- Thus, you can use the notifications within ADITO, or activate Windows notifications or receive them by email.



Notifications

Notification within ADITO

- Show notifications as pop-up.
- The  button in the Global Bar displays the number of unread notifications. With this button, the FilterView for the notifications will be opened.
- Notifications can be archived, set to read or unread.



The screenshot displays the ADITO Notifications interface. At the top, a dark header bar contains navigation icons and a notification bell icon with a red badge showing '10'. Below the header, a toolbar includes buttons for 'Archive', 'set Read', 'set New', and a 'Filter' button. The main area shows a list of notifications with columns for Title, Date, User, and Description. The list is grouped by project, with expandable sections for 'Observation (10)', '1011 | Projekt - Fortsetzung | Offen (3)', 'Industrial Steel AG (5)', and 'Skyscraper Bau GmbH (1)'. A sidebar on the right provides filtering options, including 'Grouping' (Type, Subcategory) and 'Condition' (State equal 'New', State equal 'Unread'). A dark blue callout box with white text is overlaid on the right side of the notification list.

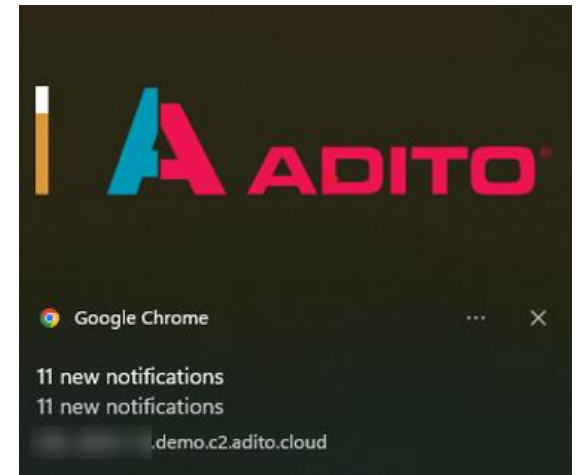
Use the Grouping and Filter possibilities for a structured overview.

Notifications



Windows notification

To receive ADITO notifications as Windows notifications, activate the notifications in your browser.



Notifications

Email notification

To stay informed about weekly changes in ADITO via email, you can set up the system to send you updates. Similarly, if you prefer to receive daily notifications in order to react promptly to any changes, even if you do not access ADITO every day, you can configure the system to do so.



In order to use this function, it must be activated and the processes configured.

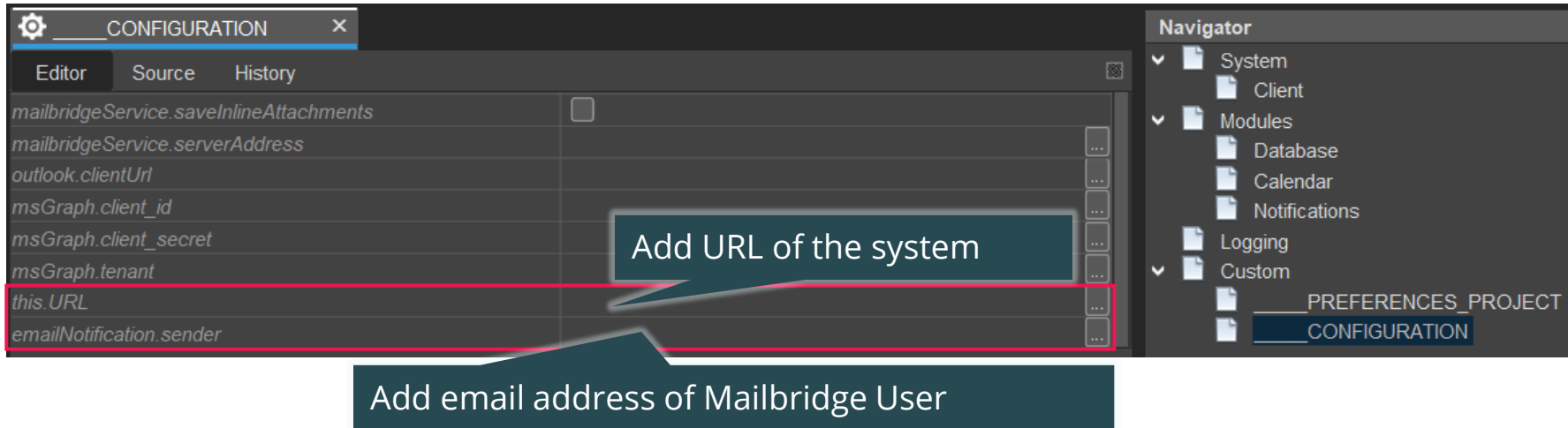
These steps are typically implemented at the beginning of a project and are briefly described in the presentation. The slides are identified with the admin icon  in the red footer next to the ADITO A.

The requirement is that the mail server is connected, so that sending can be mapped through the Mailbridge.

(For more information on configuration, refer to AID 019 Mailbridge)

Notifications

Email notification: setting in the ADITO Designer



The screenshot shows the ADITO Designer Configuration window. The 'CONFIGURATION' tab is active, displaying a list of properties. The 'this.URL' property is highlighted with a red box, and a callout bubble points to it with the text 'Add URL of the system'. The 'emailNotification.sender' property is also highlighted with a red box, and a callout bubble points to it with the text 'Add email address of Mailbridge User'. The 'Navigator' panel on the right shows the project structure, with 'CONFIGURATION' selected under the 'Custom' folder.

Property	Value
mailbridgeService.saveInlineAttachments	☐
mailbridgeService.serverAddress	...
outlook.clientUrl	...
msGraph.client_id	...
msGraph.client_secret	...
msGraph.tenant	...
this.URL	...
emailNotification.sender	...

In the Mailbridge User Properties: Email: add mailserverUser and mailserverPwd

Notifications

Email notification: setting in the ADITO Manager

Both processes, which control the daily or weekly dispatch, are located in the ADITO Manager. The corresponding intervals can be initially set or changed here:

- sendNotificationAsMail**Daily**_serverProcess
- sendNotificationAsMail**Weekly**_serverProcess

Name	sendNotificationAsMailDaily_se
Interval •	1
Unit •	Days ▼
Start date	Start
Time zone •	Euro
Thread priority •	Normal ▼
Execute on •	One server of the cluster ▼
User	User ▼
Server •	☐ demo ☐ demo-bg
Execute directly	☐
Keep JDito instance	☐
Description	Description

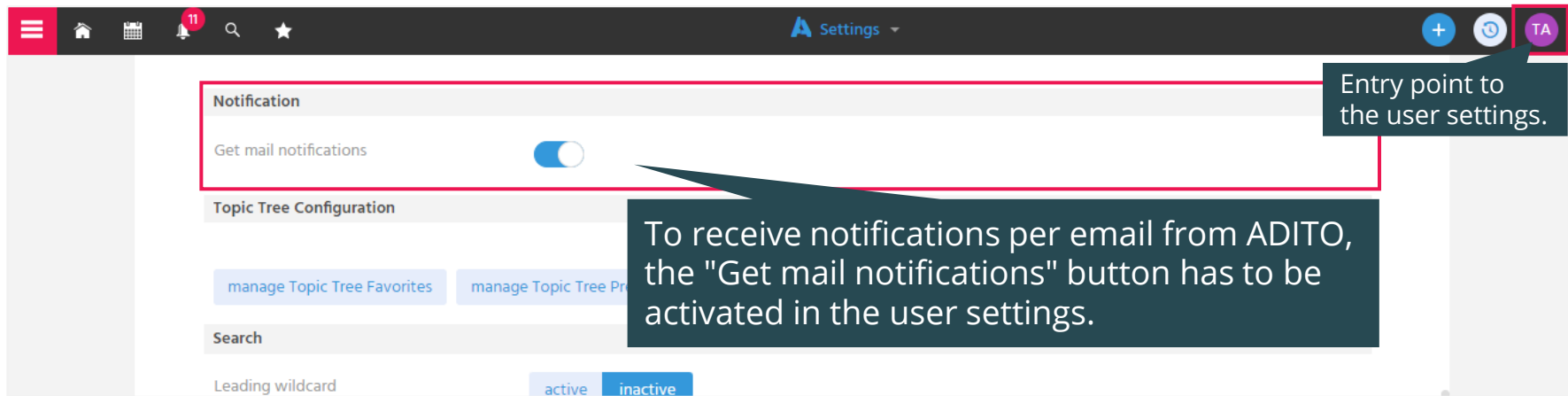
Process runs daily from start date

Name	sendNotificationAsMailWeekly_
Interval •	1
Unit •	Weeks ▼
Start date	S
Time zone •	E
Thread priority •	Normal ▼
Execute on •	One server of the cluster ▼
User	User ▼
Server •	☐ demo ☐ demo-bg
Execute directly	☐
Keep JDito instance	☐
Description	Description

Process runs weekly from start date

Notifications

Email notification

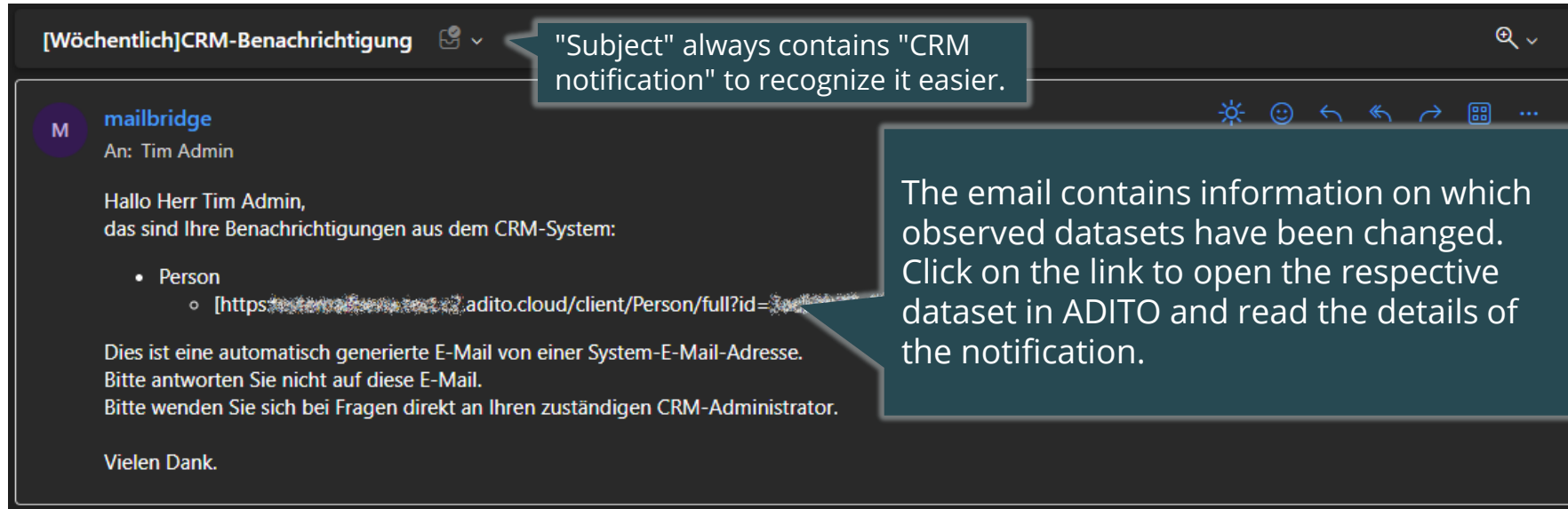


The screenshot shows the ADITO user interface. At the top, there is a dark navigation bar with icons for home, calendar, notifications (with a red badge showing '11'), search, and a star. A 'Settings' dropdown menu is visible. On the right side of the navigation bar, there are three circular icons: a plus sign, a refresh icon, and a user profile icon labeled 'TA'. A red box highlights the 'TA' icon, with a callout bubble stating: 'Entry point to the user settings.' Below the navigation bar, the main content area shows a 'Notification' section with a toggle switch for 'Get mail notifications'. The toggle is currently turned on (blue). A red box highlights this toggle, with a callout bubble stating: 'To receive notifications per email from ADITO, the "Get mail notifications" button has to be activated in the user settings.'

You define the settings for how often (daily, weekly) you are notified, etc., when you activate an observation (see the second chapter of this presentation). If you want someone else to activate observations with email notifications on your behalf, make sure that you have activated the "Get mail notifications" indicator here.

Notifications

Content of the notification email



[Wöchentlich]CRM-Benachrichtigung

"Subject" always contains "CRM notification" to recognize it easier.

mailbridge
An: Tim Admin

Hallo Herr Tim Admin,
das sind Ihre Benachrichtigungen aus dem CRM-System:

- Person
 - [<https://adito.cloud/client/Person/full?id=>

The email contains information on which observed datasets have been changed. Click on the link to open the respective dataset in ADITO and read the details of the notification.

Dies ist eine automatisch generierte E-Mail von einer System-E-Mail-Adresse.
Bitte antworten Sie nicht auf diese E-Mail.
Bitte wenden Sie sich bei Fragen direkt an Ihren zuständigen CRM-Administrator.

Vielen Dank.



When the email is created, the notifications in ADITO are set to "Read." The email does not contain any information about notifications that have already been read.

Observations



Observations



Overview

In order **to be automatically informed by the system** about **changes to datasets** or the **creation of new records** in various Contexts (e.g. Companies, Contacts, Opportunities, Project or Service tickets), and to receive a notification 🔔, these can be observed by each user.

Individual datasets or all datasets resulting from a filter can be observed along with their fields. Additionally, the linked datasets can also be observed.

The user defines which linked data they want to observe in detail and specifies in which case – new creation (only when observing all datasets of a filter) or changes to a dataset – they want to be informed by notification.



Activating observations:

Single dataset

Buchner

Bucher Unternehmensgruppe

Cust.-No.: 3698

Observe dataset

New offer

Tags

Office address

Turnover

Further information

Relevant documents

- New appointment
- New Operation Recommendation
- New operation
- Add to bulk mail
- Add to serial letter
- Create operation task
- Add to Campaign

Set the **priority** of the notification.

When "**Update**" is activated, you will be notified as soon as the dataset gets edited.

When "**incl. dependent contexts**" is activated, linked datasets will also be observed.

Context • Company

Dataset Bucher Unternehmensgruppe

Priority NORMAL

Update ☒

incl. dependent contexts ☒

E-Mail Cycle None

Save Cancel

Activating observations:

Filter – all existing datasets and new creations are observed

The screenshot displays a software interface with a top navigation bar and a main content area. A red arrow points to the 'Observe Filter' button in the top bar. A dark blue text box is overlaid on the company list, and a white text box is overlaid on the filter configuration panel.

After filtering, select the entire result using the "Select all" checkbox. The "Observe filter" button will now become active.

Company	Size	Language	Status	Contact	Phone	Address	Region
Picture							
BG							
EB	5609	German	Active	kontakt@brandstaetter.de	+49 831 25359	Mühlhauserstr. 20 - DE 81379 München	
Glob Group	1212	English	Active	contact@globgroup.com	+44 20 1432 3000	32-40 Blackfriars Road - GB SE1 8NW London	BB
Grobbe-Werk GmbH	4758	German	Active	info@grobbe-werk.de	+49 841 32510	Regensburger Straße 65 - DE 85055 Ingolstadt	CC
Horn Schramm AG & Co. OHG	0200	German	Active	s.schreiber@horn.group		Basler Straße 143 - DE 79539 Lörrach	
International Kältetechnik AG	6983	German	Active	info@kältetechnik.de	+49 871 65320	Müller-Armack-Straße 5 - DE 84034 Landshut Tor 1	
JPM Touristik GmbH	4545	German	Active	info@jpmtouristik.de	+49 8743 5690	Landshuter Straße 3 - DE 84144 Geisenhausen	
Kronen AG	5874	German	Active	info@kronen.de	+49 871 65320	Daimlerstraße 6 - DE 71229 Leonberg	
Lichtenstein Document Solutions GmbH	2419						
Lugner AG	5469						
Magic Gray	5589						
Mars Elektronik GmbH	6602						
MedMeier GmbH	6510						
meineFirma GmbH	0001						
Meister Messebau		German	Active	info@messebau-meister.hr	+49 8731 975310	Aitrachstraße 5 - DE 84130 Dingolfing	

The observation configuration consists of the indicator "Insert" to notify the user if a new dataset has been created, which fulfills this filter criteria.

Filter Configuration Panel:

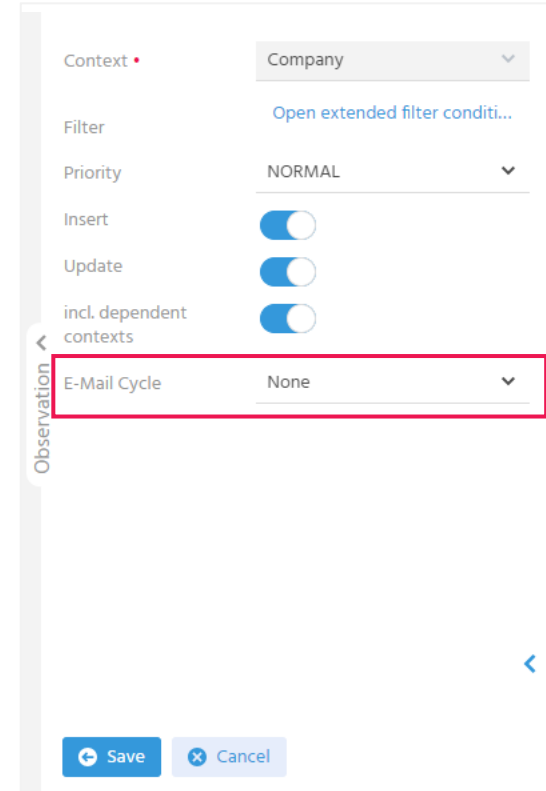
- Context: Company
- Filter: Open extended filter condi...
- Priority: NORMAL
- Insert: ☒
- Update: ☒
- incl. dependent contexts: ☒
- E-Mail Cycle: None

Activating observations:

With email notifications



When you [activate the indicator "Get mail notifications"](#) in the user settings, the field "E-Mail Cycle" will be displayed.



The image shows a settings dialog for observations. It has a sidebar on the left with a back arrow and the label 'Observation'. The main area contains several settings: 'Context' is set to 'Company' with a dropdown arrow; 'Filter' has a link 'Open extended filter condi...'; 'Priority' is set to 'NORMAL' with a dropdown arrow; 'Insert', 'Update', and 'incl. dependent contexts' are each represented by a blue toggle switch that is turned on. At the bottom, 'E-Mail Cycle' is set to 'None' with a dropdown arrow. This 'E-Mail Cycle' section is highlighted with a red rectangular border. At the bottom of the dialog are 'Save' and 'Cancel' buttons.

Context	Company
Filter	Open extended filter condi...
Priority	NORMAL
Insert	☒
Update	☒
incl. dependent contexts	☒
E-Mail Cycle	None

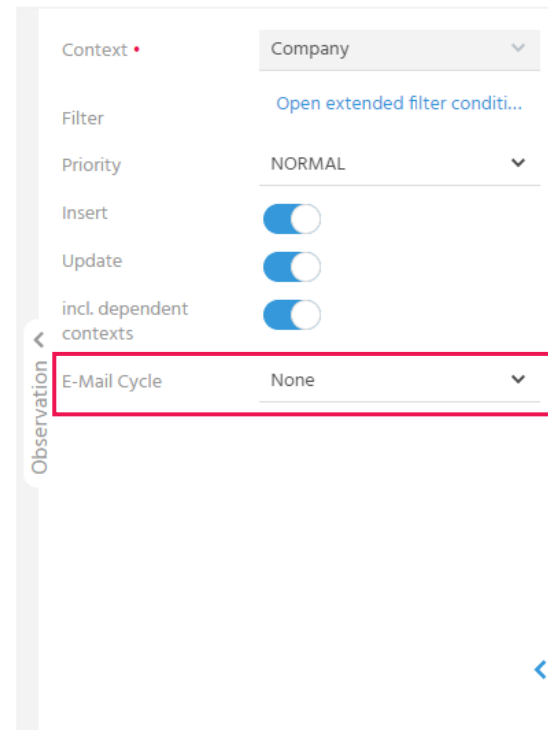
Activating observations:

With email notifications

With the selection in the field "E-Mail Cycle", you set if or how often you would like to receive the notification by email.

Selection options:

Value	Result
None	You will not be informed by email about notifications regarding this observation.
Daily	You will be informed daily by email about notifications regarding this observation.
Weekly	You will be informed weekly by email about notifications regarding this observation.



The screenshot shows the 'Observation' settings in the ADITO interface. The 'Context' is set to 'Company'. The 'Filter' is 'Open extended filter condi...'. The 'Priority' is 'NORMAL'. The 'Insert', 'Update', and 'incl. dependent contexts' options are all enabled (checked). The 'E-Mail Cycle' dropdown is highlighted with a red box and is currently set to 'None'.

Observation with email notification



Observe a filter

You can set email notifications not only for observed datasets but also for observed filters. If a filter, for which you have activated email notifications contains all the criteria of another filter, for which you have activated email notifications, you will only be informed of changes in the email once (not twice).

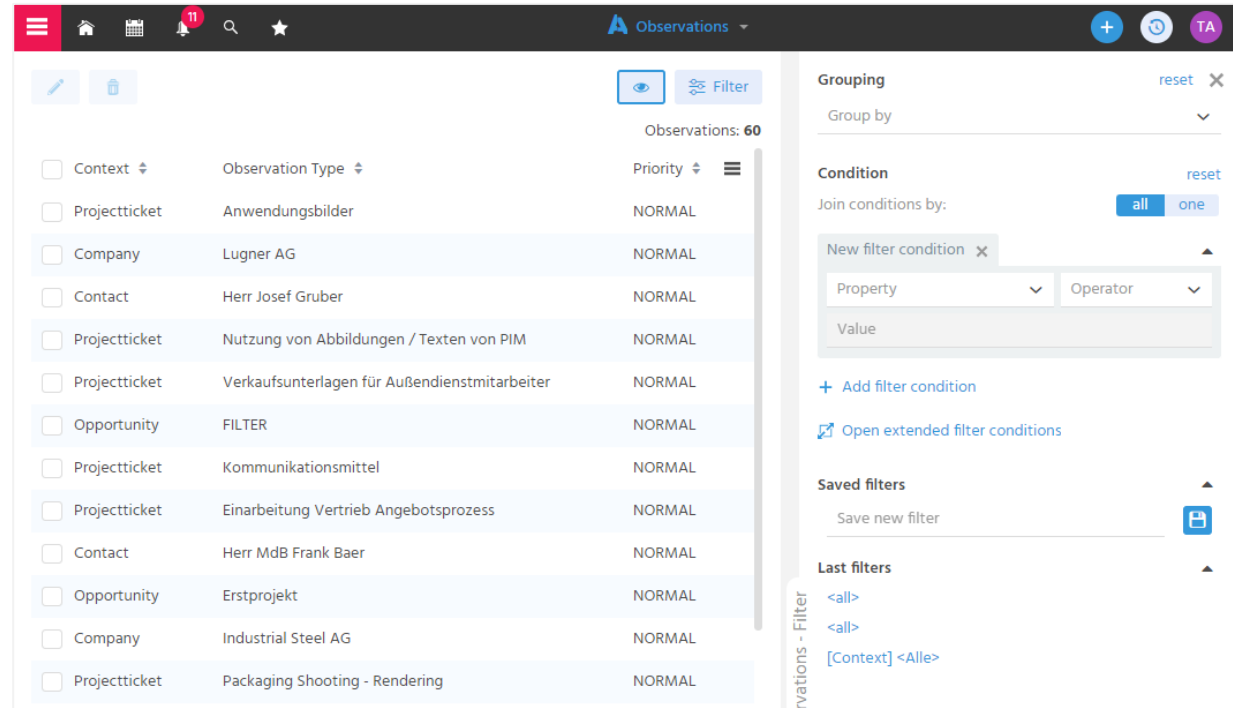
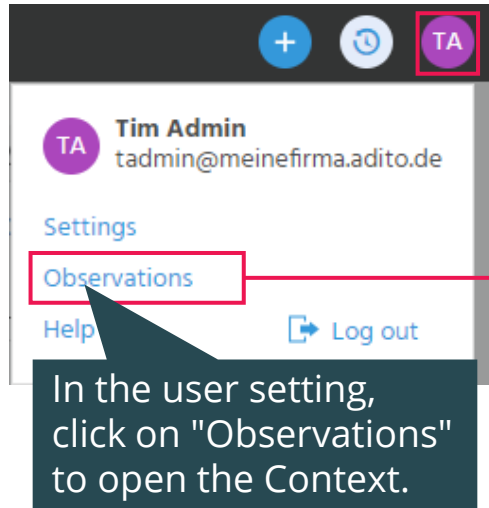
Example:

You observe a filter for all companies in Germany (weekly email notification) and a filter for all companies in Stuttgart (daily email notification). If a company with city set to Stuttgart is created, you will receive this information in the daily email. However, this information will not be provided in the weekly email.



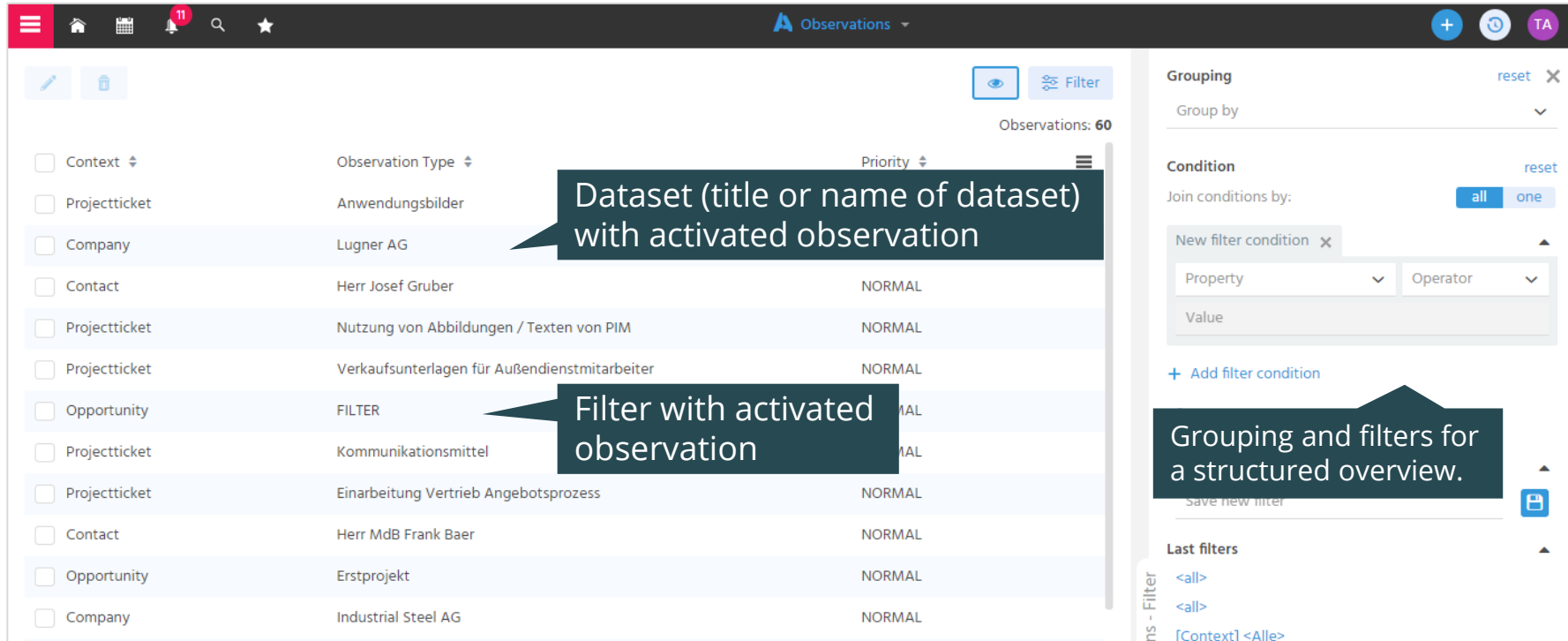
Overview of observation

Access to the Context "Observation"



Observations

What is being observed?



The screenshot displays the ADITO Observations interface. The main table lists observations with columns for Context, Observation Type, and Priority. A callout points to the 'Company' row, stating: "Dataset (title or name of dataset) with activated observation". Another callout points to the 'Opportunity' row, stating: "Filter with activated observation". The sidebar on the right shows the 'Grouping' and 'Condition' sections. A callout points to the 'Condition' section, stating: "Grouping and filters for a structured overview".

Context	Observation Type	Priority
☐ Context	Observation Type	Priority
☐ Projectticket	Anwendungsbilder	
☐ Company	Lugner AG	
☐ Contact	Herr Josef Gruber	NORMAL
☐ Projectticket	Nutzung von Abbildungen / Texten von PIM	NORMAL
☐ Projectticket	Verkaufsunterlagen für Außendienstmitarbeiter	NORMAL
☐ Opportunity	FILTER	NORMAL
☐ Projectticket	Kommunikationsmittel	NORMAL
☐ Projectticket	Einarbeitung Vertrieb Angebotsprozess	NORMAL
☐ Contact	Herr MdB Frank Baer	NORMAL
☐ Opportunity	Erstprojekt	NORMAL
☐ Company	Industrial Steel AG	NORMAL

Observations: 60

Grouping

Group by

Condition

Join conditions by: all one

New filter condition

Property Operator

Value

+ Add filter condition

Grouping and filters for a structured overview.

Last filters

<all>

<all>

[Context] <Alle>

Observations

Preview – one single dataset is observed

Company



Dataset	Bucher Unternehmensgruppe 
Priority	NORMAL
E-Mail Cycle	None

Dependent Contexts

Addresses	NORMAL
Document	NORMAL
Communication	NORMAL
Attributes	NORMAL
Activity	NORMAL
ObjectTree	NORMAL
+2 more	

Dataset that is observed.

Data that is linked to this, meaning there is a dependency, is also observed.

Observations

Preview – a filter gets observed

Task

Filter

Priority

E-Mail Cycle

Dependent Contexts

Receipt

Campaign

Opportunity

Offer

Product

Contract

+6 more

NORMAL

None

NORMAL

NORMAL

NORMAL

NORMAL

NORMAL

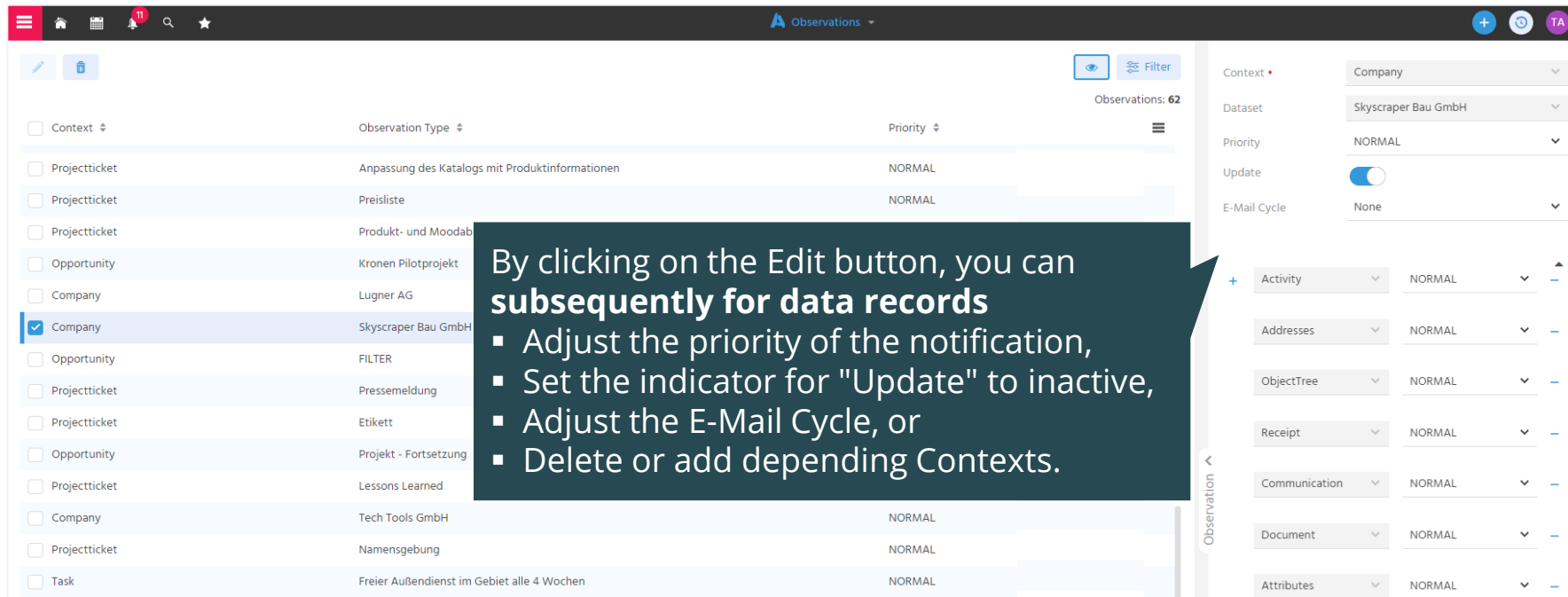
NORMAL

Open extended filter conditions

The filter on which the observation is based can be viewed here.

Observations

Subsequent adjustments to the observation configuration



Observations: 62

Context	Observation Type	Priority
☐ Projectticket	Anpassung des Katalogs mit Produktinformationen	NORMAL
☐ Projectticket	Preisliste	NORMAL
☐ Projectticket	Produkt- und Moodab	
☐ Opportunity	Kronen Pilotprojekt	
☐ Company	Lugner AG	
☒ Company	Skyscraper Bau GmbH	
☐ Opportunity	FILTER	
☐ Projectticket	Pressemeldung	
☐ Projectticket	Etikett	
☐ Opportunity	Projekt - Fortsetzung	
☐ Projectticket	Lessons Learned	
☐ Company	Tech Tools GmbH	NORMAL
☐ Projectticket	Namensgebung	NORMAL
☐ Task	Freier Außendienst im Gebiet alle 4 Wochen	NORMAL

By clicking on the Edit button, you can **subsequently for data records**

- Adjust the priority of the notification,
- Set the indicator for "Update" to inactive,
- Adjust the E-Mail Cycle, or
- Delete or add depending Contexts.

Context: Company

Dataset: Skyscraper Bau GmbH

Priority: NORMAL

Update: ☒

E-Mail Cycle: None

Activity: NORMAL

Addresses: NORMAL

ObjectTree: NORMAL

Receipt: NORMAL

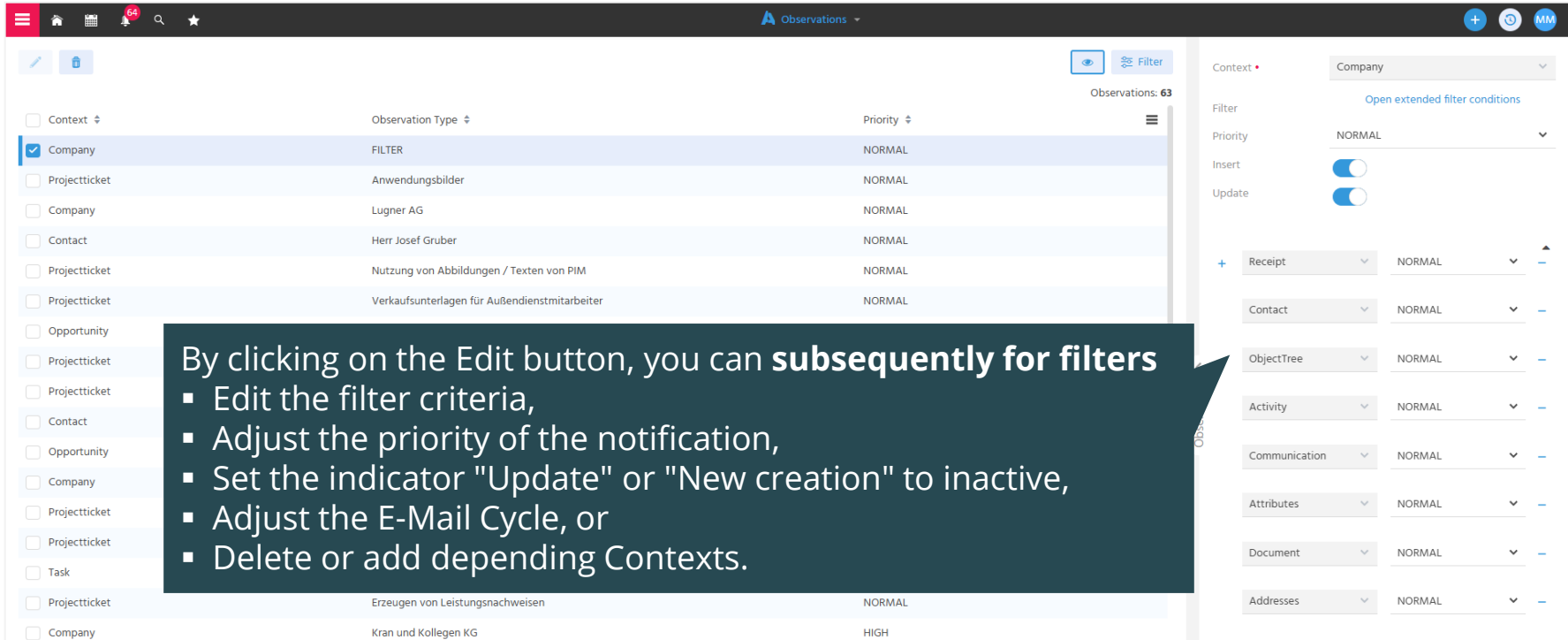
Communication: NORMAL

Document: NORMAL

Attributes: NORMAL

Observations

Subsequent adjustments to the observation configuration



Observations: 63

Context	Observation Type	Priority
☒ Company	FILTER	NORMAL
☐ Projectticket	Anwendungsbilder	NORMAL
☐ Company	Lugner AG	NORMAL
☐ Contact	Herr Josef Gruber	NORMAL
☐ Projectticket	Nutzung von Abbildungen / Texten von PIM	NORMAL
☐ Projectticket	Verkaufsunterlagen für Außendienstmitarbeiter	NORMAL
☐ Opportunity		
☐ Projectticket		
☐ Projectticket		
☐ Contact		
☐ Opportunity		
☐ Company		
☐ Projectticket		
☐ Projectticket		
☐ Task		
☐ Projectticket	Erzeugen von Leistungsnachweisen	NORMAL
☐ Company	Kran und Kollegen KG	HIGH

By clicking on the Edit button, you can **subsequently** for filters

- Edit the filter criteria,
- Adjust the priority of the notification,
- Set the indicator "Update" or "New creation" to inactive,
- Adjust the E-Mail Cycle, or
- Delete or add depending Contexts.

Configuration Panel:

Context: Company

Filter: Open extended filter conditions

Priority: NORMAL

Insert: ☐

Update: ☐

Receipt: NORMAL

Contact: NORMAL

ObjectTree: NORMAL

Activity: NORMAL

Communication: NORMAL

Attributes: NORMAL

Document: NORMAL

Addresses: NORMAL

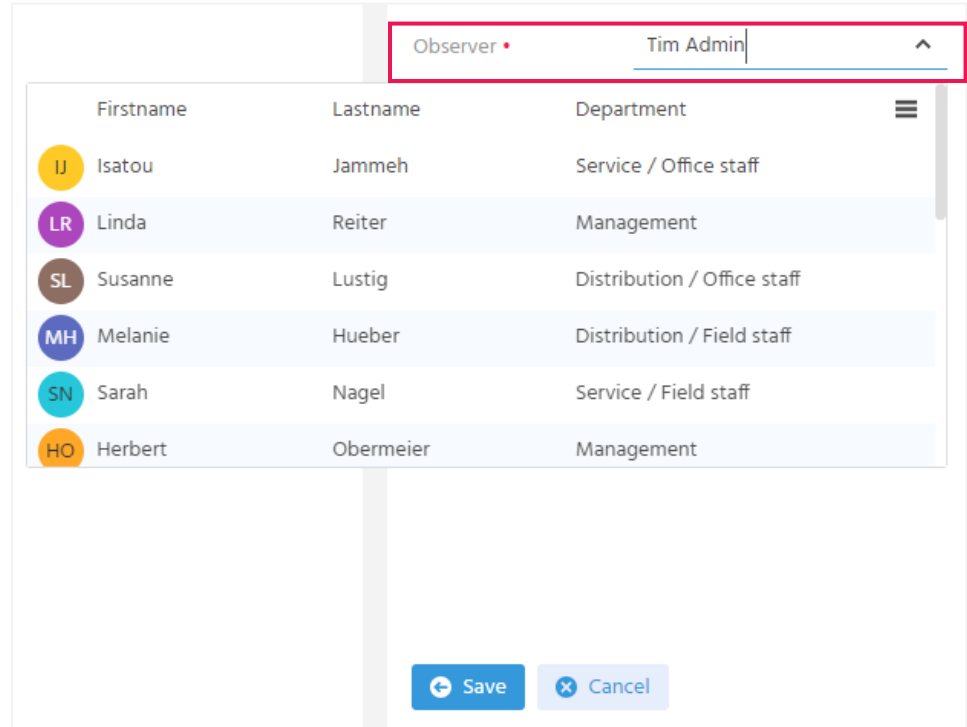
Activating observations for others

Role "ObservationAdmin"

With the role "ObservationAdmin", you can set observations for other users and activate email notifications for them.

For example: the assistant of the management sets observations for the management and activates the corresponding email notifications.

If a user has the button "Get mail notifications" deactivated in their user settings, they do not receive information through email. [Activate this setting](#)



The screenshot shows a user management interface. At the top, there is a search bar with the text "Observer • Tim Admin" and a dropdown arrow. Below the search bar is a table with three columns: "Firstname", "Lastname", and "Department". The table contains six rows of user data. At the bottom right, there are two buttons: "Save" and "Cancel".

	Firstname	Lastname	Department
IJ	Isatou	Jammeh	Service / Office staff
LR	Linda	Reiter	Management
SL	Susanne	Lustig	Distribution / Office staff
MH	Melanie	Hueber	Distribution / Field staff
SN	Sarah	Nagel	Service / Field staff
HO	Herbert	Obermeier	Management

Activate observation on behalf of



Role "ObservationAdmin"

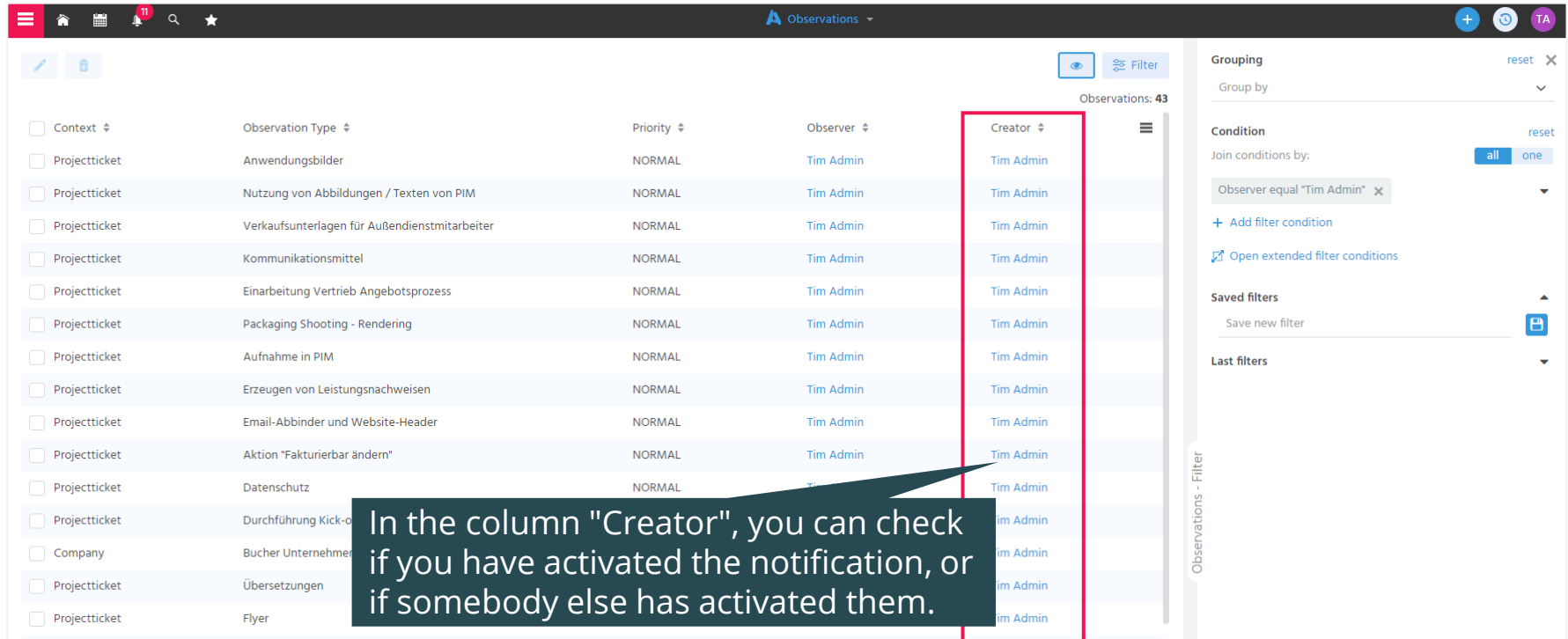
The screenshot displays the ADITO Observations interface. The main table lists observations with columns for Context, Observation Type, Priority, Observer, and Creator. The 'Observer' column is highlighted with a red box, showing 'Tim Admin' for all entries. The 'Creator' column also shows 'Tim Admin'. On the right, the 'Filter' sidebar is open, showing a 'Condition' section with a predefined filter 'Observer equal "Tim Admin"' highlighted by a red box. A dark blue callout box is overlaid on the bottom right of the interface.

Users with the role "ObservationAdmin" have a predefined filter in the Context of "Observations," enabling them to first see their own observations. They can also remove this filter and then view the observations of their colleagues.



Activate observation on behalf of

Role "ObservationAdmin"



Observations: 43

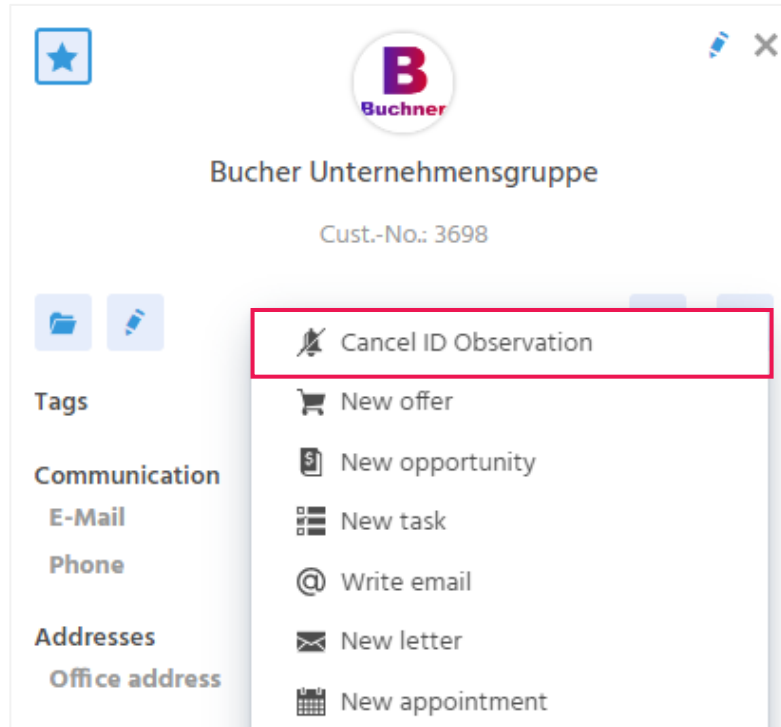
Context	Observation Type	Priority	Observer	Creator
Projectticket	Anwendungsbilder	NORMAL	Tim Admin	Tim Admin
Projectticket	Nutzung von Abbildungen / Texten von PIM	NORMAL	Tim Admin	Tim Admin
Projectticket	Verkaufsunterlagen für Außendienstmitarbeiter	NORMAL	Tim Admin	Tim Admin
Projectticket	Kommunikationsmittel	NORMAL	Tim Admin	Tim Admin
Projectticket	Einarbeitung Vertrieb Angebotsprozess	NORMAL	Tim Admin	Tim Admin
Projectticket	Packaging Shooting - Rendering	NORMAL	Tim Admin	Tim Admin
Projectticket	Aufnahme in PIM	NORMAL	Tim Admin	Tim Admin
Projectticket	Erzeugen von Leistungsnachweisen	NORMAL	Tim Admin	Tim Admin
Projectticket	Email-Abbinde und Website-Header	NORMAL	Tim Admin	Tim Admin
Projectticket	Aktion "Fakturierbar ändern"	NORMAL	Tim Admin	Tim Admin
Projectticket	Datenschutz	NORMAL	Tim Admin	Tim Admin
Projectticket	Durchführung Kick-off	NORMAL	Tim Admin	Tim Admin
Company	Bücher Unternehmen	NORMAL	Tim Admin	Tim Admin
Projectticket	Übersetzungen	NORMAL	Tim Admin	Tim Admin
Projectticket	Flyer	NORMAL	Tim Admin	Tim Admin

In the column "Creator", you can check if you have activated the notification, or if somebody else has activated them.

Observations - Filter

Cancel observations

In the Preview of a single dataset



Buchner

Bucher Unternehmensgruppe

Cust.-No.: 3698

Cancel ID Observation

Tags

Communication

E-Mail

Phone

Addresses

Office address

New offer

New opportunity

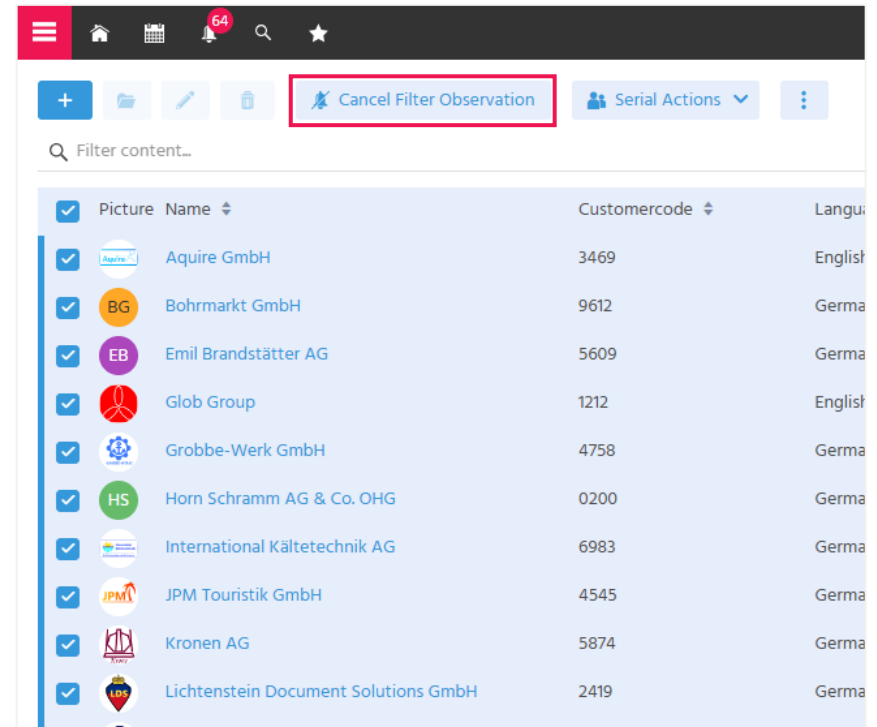
New task

Write email

New letter

New appointment

In the FilterView with the serial action



Cancel Filter Observation

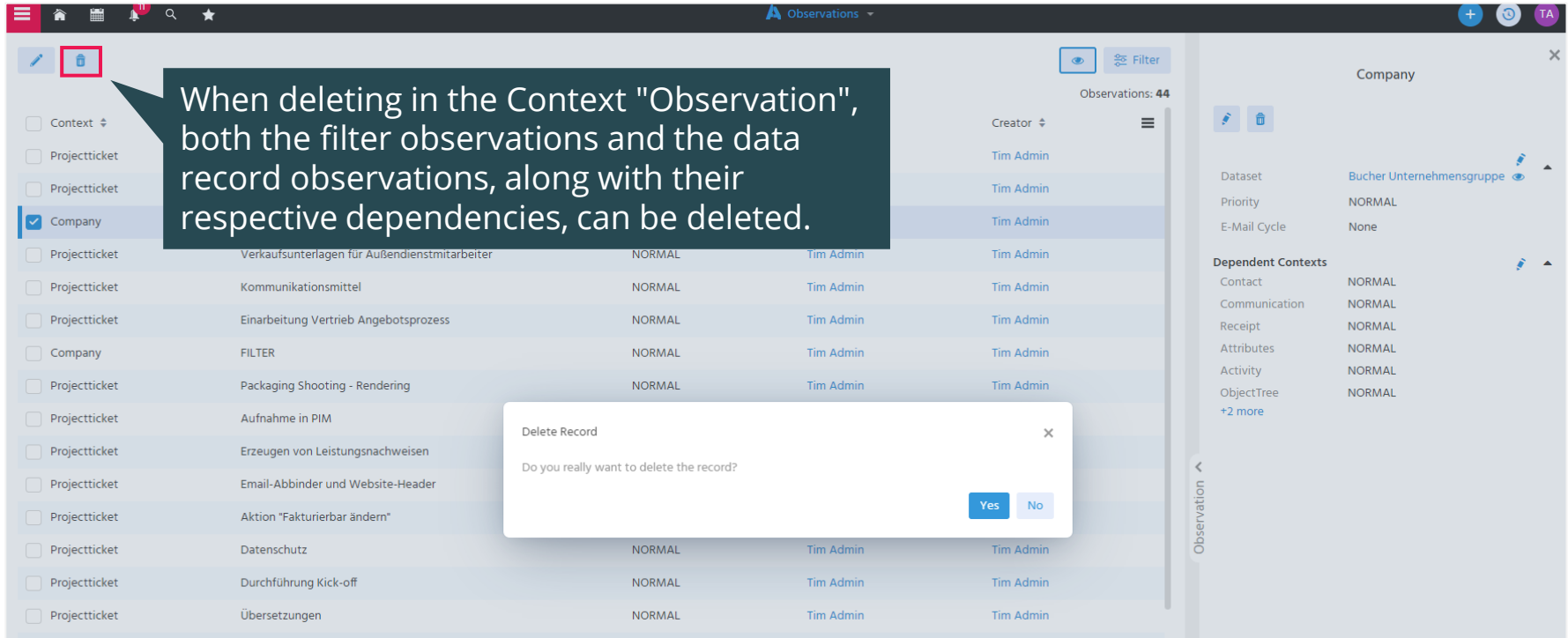
Serial Actions

Filter content...

Picture	Name	Customercode	Language
	Aquire GmbH	3469	English
	Bohrmarkt GmbH	9612	German
	Emil Brandstätter AG	5609	German
	Glob Group	1212	English
	Grobbe-Werk GmbH	4758	German
	Horn Schramm AG & Co. OHG	0200	German
	International Kältetechnik AG	6983	German
	JPM Touristik GmbH	4545	German
	Kronen AG	5874	German
	Lichtenstein Document Solutions GmbH	2419	German

Cancel observations

In the Context "Observations"



The screenshot shows the ADITO Observations interface. A red box highlights the trash icon in the top left toolbar. A dark blue callout box contains the text: "When deleting in the Context 'Observation', both the filter observations and the data record observations, along with their respective dependencies, can be deleted." A white modal dialog titled "Delete Record" is open in the center, asking "Do you really want to delete the record?" with "Yes" and "No" buttons. The background shows a table of observations with columns for Context, Name, Status, and Creator. The "Company" context is selected in the left sidebar. The right sidebar shows details for the "Company" context, including Dataset, Priority, E-Mail Cycle, and Dependent Contexts.

Context	Name	Status	Creator
Projectticket	Verkaufsunterlagen für Außendienstmitarbeiter	NORMAL	Tim Admin
Projectticket	Kommunikationsmittel	NORMAL	Tim Admin
Projectticket	Einarbeitung Vertrieb Angebotsprozess	NORMAL	Tim Admin
Company	FILTER	NORMAL	Tim Admin
Projectticket	Packaging Shooting - Rendering	NORMAL	Tim Admin
Projectticket	Aufnahme in PIM		
Projectticket	Erzeugen von Leistungsnachweisen		
Projectticket	Email-Abbilder und Website-Header		
Projectticket	Aktion "Fakturierbar ändern"		
Projectticket	Datenschutz	NORMAL	Tim Admin
Projectticket	Durchführung Kick-off	NORMAL	Tim Admin
Projectticket	Übersetzungen	NORMAL	Tim Admin

Delete Record

Do you really want to delete the record?

Yes **No**

Example

Notification if somebody else works on my customers

I want to receive a notification if my colleague works with my customers, for example, when I'm on vacation. Therefore, I would like to be informed about additions or adjustments to the activities, addresses, communication data, etc.

Set up observation on a company:

1. *Select dataset*
2. *Click on "Observe dataset"*
3. *Leave default setting of the observation and save*

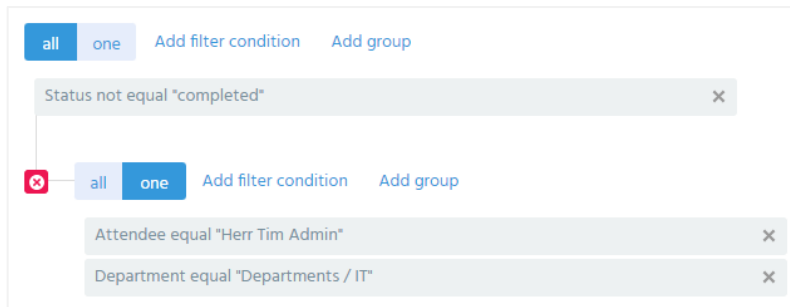
Example

Notification for new tasks/tickets (1/2)

I want to receive a notification when I receive a new task, project ticket, or service ticket, so that I can be aware of it and work on it in a timely manner.

Set up observation for new tasks:

1. Filter in tasks:



The screenshot shows a filter configuration interface. At the top, there are two tabs: 'all' (selected) and 'one'. To the right of the tabs are two buttons: 'Add filter condition' and 'Add group'. Below the tabs, there is a list of filter conditions. The first condition is 'Status not equal "completed"' with a close button (X) on the right. Below this, there is a red square icon with a white 'X' inside. To the right of this icon are two tabs: 'all' (selected) and 'one'. To the right of the tabs are two buttons: 'Add filter condition' and 'Add group'. Below the tabs, there is a list of filter conditions. The first condition is 'Attendee equal "Herr Tim Admin"' with a close button (X) on the right. The second condition is 'Department equal "Departments / IT"' with a close button (X) on the right.

2. Apply Select All to result

3. Click on "Observe filter"

4. Leave default setting of the observation and save

Example

Notification for new tasks/tickets (2/2)

This procedure can also be used on different Contexts, or different cases, in which you can observe the new creation of datasets.

Example:

- Project tickets

Only open Tickets equal "Ja"



Editor equal "Herr Tim Admin"



- Service tickets

- ...

Example

Notification if task has been completed

I want to receive a notification if someone has edited or completed a task that I have assigned to them, instead of actively asking whether they have already finished it.

Set up observation for assigned tasks:

1. *Filter in tasks: Attendee equal "my user "*
2. *Apply Select All to result*
3. *Click on "Observe filter"*
4. *Leave default setting of the observation and save*

Example

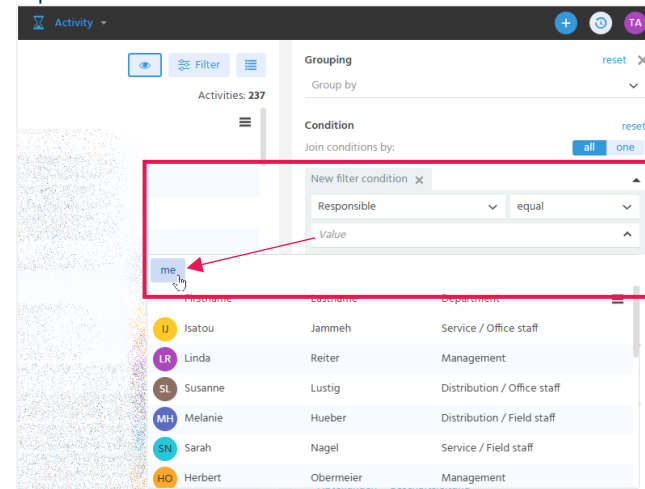
Observe my data records with the value “ME”

In the Activity, Task, Bulk mail and Service ticket contexts, you can filter to be notified of changes to your data records as described in the previous slides.

Alternatively, you can filter not on your specific user name, but **with the “ME” button**.

The following filters can therefore be configured to monitor your own data records and receive a notification:

- Activity: **Responsible equals ME**
 - Someone has changed something in an activity in which you are entered as the responsible person
 - Someone has created a new activity on your behalf
- Task: **Attendee equals ME**
 - Someone has changed something in a task in which you are entered as the attendee
 - Someone has created a new task and entered you as the attendee
- Task: **Requester equals ME**
 - Someone has changed something in a task in which you are entered as the requester
 - Someone has created a new task on your behalf
- Bulk mail: **Person in charge equals ME**
 - Someone has made a change to a bulk mail for which you are the person in charge
 - Someone has created a new bulk mail on your behalf
- Service ticket: **Editor equals ME**
 - Someone has changed something on a service ticket that you are processing
 - Someone has entered you as an agent in a service ticket



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Einzigartige Beziehungen